Christian Bender   CV

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I am a professional businessman with nine years experience in the IT sector and a solid portfolio.

After three years in Australia, China and South East Asia I am back in Germany and eager to apply and develop my skills and expertise in a new role.

Professional History

Web Project Manager

- Administration and Backup of Strato V-Server and Parallels Plesk
- Concept and implementation of web projects with the following Web Content Management Systems
  o Wordpress
  o vTiger CMS (CRM)
- Building of navigation and structuring with regards to web content
- HTML and CSS template design and technical test

IT Manager and Team Leader in a software company

- Conceptualising and implementing of IT strategies
- Process design & quality management
- Contract and licence management
- Installing two conference rooms with audiovisual systems
- Administration of network and servers
- Hardware/software management

IT Manager in an energy project company

- Administration of networks and servers such as VMWare, Terminal, File, Print, Mail, SQL, Backup, Datev, Blackberry
- IT system management of phone system, HW firewall, SAN system, workstations and printers
- IT resource management and all round IT support

Technical Supporter in a software company

- Customer support (1st and 2nd level) and quality management
- Installation, configuration, administration and support for MS Windows Server and client PCs
- Administration and support of company networks, websites, MS Exchange servers and SQL database
- Managing data recovery backups
- Training of colleagues

Program Planner Digital TV at a cable net provider

- Central program planning and coordination for pay TV channels
- Selection of program content and coordination of new material
- Process optimisation
- Supporting the integration of a content management system (CMS) for program planning

IT Systems Consultant (Apprenticeship, IHK) at a cable net provider

- Conception, calculation and implementation of IT system solutions
- Inventory, installation and configuration of hardware and software systems
- Coordination and process design
- Calculation and cost accounting
- User consultation, support and training
- Marketing and conception
- Internet and Intranet technology
- Documentation
- Project: Integration of a web content management system (WCMS) into an existing company intranet

Education

Web design & internet development (Certificate, IHK, Germany)

IT System Consultant (Apprenticeship, IHK, Germany)

Higher School Certificate (Business School, Germany)

IT skills

IT management:	IT security, risk management, process design and quality management (roadmap, ticket system), contract and licence management (Microsoft, Vodafone), hardware software management (supply, setup, migration, rollout, rollback, backup), user management (profiles, admissions, inventory)
Host/Server administration:	Virtual hosts (VMWare ESX Server, Citrix Xen Server 5), MS Windows Server 20032008, MS SBS 2003-2011, Active Directory and GPO, terminal services, DHCP server, SAN systems, file server/storage (EMC Clarion), print server, web server (Apache, IIS, intranet), mail server (MS Exchange 2003-2010), database server (MS SQL server), backup server (Arcserve), Datev server, Blackberry server, SSL VPN, routing, switching (HP), WAN, HW firewalls (Cisco Pix, Phion, Vigor), anti virus & malware, ...
Application administration:	MS Windows 8/7/Vista/XP (Expert), MS Office 2003-2010 (Expert), Parallels Plesk, Parallels Automation, MS Visio, MS Project, Adobe Creative Suite 1-4, RAD Studio 2010 XE, Auto CAD 2011, Bitdefender, Eset NOD32, TrendMicro, Visual Sourcesafe, Virtual PC, helpdesk systems, ...
Web design:	Wordpress, vTiger CRM, Typo 3, CMSimple, MySQL, phpMyAdmin, PHP, XHTML, Javascipt, CSS
Hardware:	Laptops, desktops, thin clients, servers, LAN printers, audio/video conference systems (TC/Web, Polycom), telecommunication equipment (Alcatel, Auerswald), air condition systems (Mitsubishi) and much more

General skills

- **German**: mother tongue
- **English**: advanced
- **Mandarin**: Beginner
- **International driving permit**: Class B (vehicles max 3,500 kg and 9 seats) and Class M
- **First aid** in a company